



News Release

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E911 Manager™ from RedSky Technologies Updates Nortel Compatible Product Designation

RedSky's E911 Manager™ Provides Location Information Management for Nortel Customers

CHICAGO – RedSky Technologies, a leading provider of E911 location information management solutions, today announced E911 Manager™ has successfully completed additional compatibility testing with Nortel's Communication Server 1000 (CS 1000).

RedSky's E911 Manager™ with Network Discovery release 5.5 was tested in a Nortel lab facility and has been verified as compatible with CS 1000 release 5.5. E911 Manager™ is now verified as compatible with both the Nortel Communication Server 2100 (CS 2100) and the CS 1000. By focusing on products such as E911 Manager™ that bear the Nortel Compatible Product brandmark, customers may realize a reduction in total cost of ownership, as these products have been verified to use established, supported Nortel interfaces and integration specifications.

"RedSky offers a comprehensive E911 solution for Nortel CS 2100 and CS 1000 customers. E911 Manager's enhanced Network Discovery is ideal for large customers who need to identify callers down to the desktop," said Bob Kimble, RedSky director of Business Development for the Nortel Channel.

E911 Manager™ automatically manages E911 for enterprises by automatically tracking and managing location information for analog, digital and IP phones within an enterprise so employees can be easily located in an emergency. A single E911 Manager™ server is scalable

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to connect to multiple CS 1000s (or other call servers/PBXs) throughout the enterprise to protect thousands of employees across multiple buildings regardless of geographic boundaries. E911 Manager™ is built on the proven .NET architecture with a native LDAP data store and is architected to meet the scalability, security and uptime requirements of modern enterprise applications.

E911 Manager™ makes extensive use of Web services for notifications and reports and can be administered from any browser-based PC on the network. A full suite of reports, notifications and scheduled tasks provide easy, automated administration to support the entire enterprise.

Network Discovery is an optional feature of E911 Manager™ that communicates in real time with call servers like the CS 2100 and CS 1000 to capture the precise location of IP phones.

The Communication Server 1000 is a full-featured IP PBX solution and a cornerstone for Enterprise unified communications deployments from a few hundred to several thousand users. The Communication Server 1000 provides the benefits of a converged network plus advanced applications and over 750 world-class telephony features. Fully distributed over IP LAN & WAN infrastructure with built-in reliability and survivability, Communication Server 1000 supports business-critical applications, including unified messaging, customer contact center, IVR, wireless VoIP and IP phones.

The Communication Server 2100 is a large-scale enterprise converged solution based on its carrier derivative, the Communication Server 2000, which is deployed and proven in the world's leading service providers' networks. The Communication Server 2100 addresses the needs of demanding large enterprises and the U.S. government with a highly scalable converged solution deploying a "best of all worlds" philosophy. The Communication Server 2100 incorporates Nortel's leading enterprise features and applications, plus combines the carrier attributes of scalability, reliability and networking typically only found in carrier solutions.

E911 Manager™ is available to Nortel customers from RedSky or through authorized Nortel business partners.

About RedSky

RedSky Technologies Inc. helps large organizations of all types capture, manage and deliver the detailed location information necessary to provide effective 9-1-1 emergency response. More than 300 enterprises, including 50 *Fortune* 500® companies, rely on RedSky to automate their E911 processes. Headquartered in Chicago, RedSky has partnerships with leading telecommunications and 911 organizations to help shape 911 policy and deliver technology solutions for E911. For more information on RedSky, visit www.redskyE911.com.

About the Nortel Developer Program

The Nortel Developer Program is a co-marketing and compatibility testing program which acts as a liaison with leading independent software and hardware vendors to encourage and empower the development of innovative solutions that complement and enhance Nortel communication platforms, including traditional telephony, IP telephony, contact centers, and converged networks. The Nortel Developer Program has established a website specifically designed to promote Nortel Developer Partners and their Compatible Products. Simply enter www.nortel.com/developer into your web browser address field.

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