



# News Release

925 West Chicago Avenue  
Chicago, Illinois 60622  
[www.redskyE911.com](http://www.redskyE911.com)

For more information, contact:

Dave Wallinga, RedSky, 312-829-8383 ext. 26 or [media@redskytech.com](mailto:media@redskytech.com)

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## **RedBox™ by RedSky Delivers All-In-One E911 Compliance for Enterprise IP Telephony**

***'E911 Compliance Appliance' provides automated location tracking and record management, 9-1-1 call routing and emergency notification for IP phones***

**San Francisco** -- RedSky Technologies, Inc., the leading provider of automated E911 solutions to the enterprise, announced today the launch of RedBox™, a new all-in-one, low-cost E911 compliance appliance designed for organizations that must comply with Multi-Line Telephone System (MLTS) E911 legislation or who wish to protect employees and speed response in the event of a workplace emergency. The announcement was made at VoiceCon San Francisco 2009, which is happening November 2-5 at the Moscone North Convention Center.

RedBox™ delivers fully automated phone location tracking and location record management for organizations with a single PBX or call server and up to 1,000 phones. With RedBox, organizations can now be E911 compliant in as little as 48 hours.

“RedBox packages RedSky’s award-winning enterprise E911 experience into an all-in-one, automated hardware solution that’s very simple to implement and priced for small and medium-sized organizations who need to comply with E911 legislation and protect their employees and visitors,” says Nick Maier, RedSky’s senior vice president.

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RedBox™ comes bundled with E911 Anywhere™ Network Services, RedSky's national 9-1-1 call routing and location update service that routes 9-1-1 calls to any public safety answering point (PSAP) in the USA. E911 Anywhere™ eliminates the need to buy PS-ALI or 9-1-1 call routing services from the local LEC and it handles national 9-1-1 call routing as well as location updates. E911 Anywhere™ Network Services are billed monthly based on the number of phones managed.

For organizations who prefer to use PS-ALI, RedBox™ offers the most complete suite of PS-ALI interfaces in the industry, enabling automated ALI updates to any PS-ALI database in the USA (PS-ALI account with your local telco is required).

RedBox™ meets or exceeds all MLTS E911 legislation and regulations and even supports nomadic softphone users who use RedSky's Softphone Location Determination Application (sold separately) to update their location as they travel outside the enterprise. An on-site call notification feature sends SMS text or email to on-site security and administrators the moment a 9-1-1 call is placed.

RedBox™ is available directly through RedSky or telecom resellers nationwide.

## **About RedSky**

RedSky is the leading provider of E911 software solutions to the enterprise market with more customers, more technology, and more experience than any other provider. Hundreds of customers, including 50 Fortune 500® companies, use RedSky's software to automate their E911 processes. RedSky provides a full suite of software solutions, network services and professional services to help large and small organizations of all types capture, manage and deliver the detailed location information necessary to provide effective 9-1-1 emergency response and other location-based services. Headquartered in Chicago, IL, RedSky has partnerships with other leaders in the telecommunications and 9-1-1 industries to help shape 9-1-1 policy, leverage emerging technology, and comply with evolving regulatory requirements. For more information on RedSky, visit [www.redskyE911.com](http://www.redskyE911.com).

### **About VoiceCon®**

Now in its 19th year, VoiceCon® is the leading conference and exhibition for enterprise IP Telephony, Converged Networks and Unified Communications in North America. VoiceCon® brings corporate communications decision makers together with the industry's vendors, analysts and consultants to focus on the issues central to enterprise networks and communications. As the momentum toward IP Telephony and convergence has grown, VoiceCon expanded to include two yearly shows in the United States: VoiceCon San Francisco, November 2-5, 2009 at the Moscone North Convention Center and VoiceCon Orlando, March 22-25, 2010 at the Gaylord Palms Hotel. VoiceCon's [No Jitter](#), provides daily blogging and analysis of enterprise communications, and also serves the community with two weekly email newsletters -- VoiceCon [eNews](#) and VoiceCon [UC eWeekly](#). For more information, visit <http://www.voicecon.com/>.

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