

E911 Anywhere™ Hosted

E911 FOR SMALL AND MID-SIZED ENTERPRISES



FEATURES

Establishes a location for every phone in your enterprise

9-1-1 calls are delivered to over 4,000 PSAPs in North America

Supports teleworkers and remote sites

Sends emergency notifications (email and SMS) to administrators

24x7 Emergency Call Center with live 9-1-1 operators as back-up

BENEFITS

SIMPLIFIED SOLUTION

All 9-1-1 calls from the enterprise are sent to the E911 Anywhere™ Hosted datacenter

SIGNIFICANT COST SAVINGS

No local 9-1-1 trunks required

No PS-ALI gateway accounts are required

FLEXIBLE SOLUTION

Supports a “virtual work” enterprise where people work remotely or from home

Supports softphones, TDM and IP phones

Now there is a low-cost E911 solution that is perfect for smaller enterprises. RedSky's E911 Anywhere™ Hosted provides national E911 coverage for a monthly fee. Small and mid-sized enterprises need a low cost E911 solution that meets all state regulations and provides their employees with the E911 protection they deserve. E911 Anywhere™ Hosted, gives companies complete E911 protection using the “Software as a Service” (SaaS) model. With access to the E911 Anywhere™ Hosted Web portal, enterprises can quickly and easily provide E911 protection for every phone in their enterprise.

DESCRIPTION

E911 Anywhere™ Hosted makes E911 easy for small and mid-sized enterprises. There are no capital costs, no servers to buy and no maintenance to purchase. A one-time service initiation fee begins the service and the enterprise pays for 9-1-1 protection service on a monthly basis, based on the number of phones. As the number of phones increase in the enterprise, they are easily added to the system.



The E911 Anywhere™ Hosted application is hosted in RedSky datacenters and accessible via the Web. Each enterprise has a log-in and password to access the portal and manage the locations of their phones and buildings. Locations are validated with the Master Street Address Guide (MSAG), which verifies that an emergency responder can arrive at this location. Locations for phones can be changed with just a few keystrokes.

When a 9-1-1 call is made, the call server/PBX sends it to the E911 Anywhere Hosted™ service over the Internet, a private network or the PSTN. Many different trunking arrangements can be accommodated. When the 9-1-1 call arrives at the E911 Anywhere™ Hosted service, the location that has been stored for the caller ID is retrieved. The call is then routed, along with the location of the caller, to the correct PSAP within seconds.

LOCATION RECORD MANAGEMENT

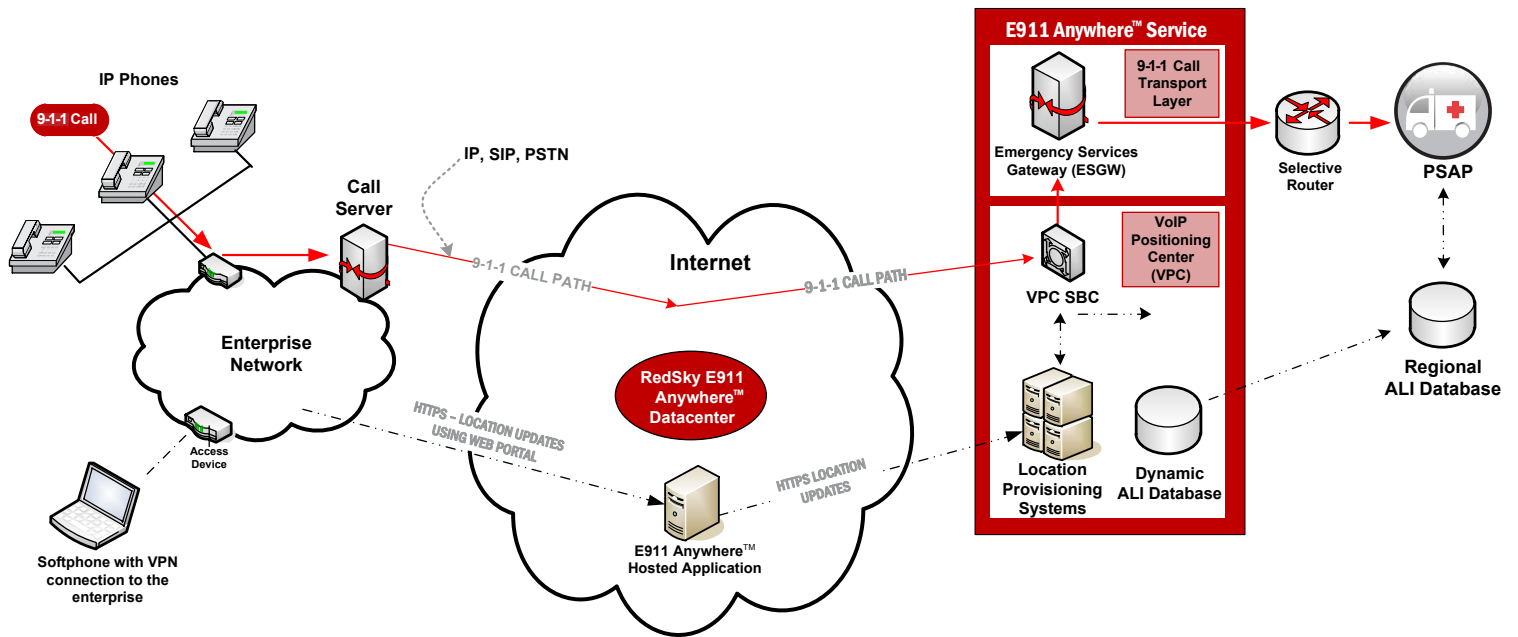
Administrators use any browser to access the E911 Anywhere™ Hosted portal. After log-in, administrators can manually input a location for each telephone or upload a .csv file to batch load locations. Locations for remote phones or teleworkers may also be added. All locations are validated as MSAG-valid locations. If the location of a phone changes, administrators can quickly update the location using the E911 Anywhere™ Hosted portal.

COST SAVINGS

Cost savings can be considerable. Because E911 Anywhere™ Hosted consolidates all 9-1-1 calls through a central point, local ISDN PRI and CAMA 9-1-1 trunks for 9-1-1 calls at local sites can be eliminated.

E911 Anywhere™ Hosted also eliminates the need for PS-ALI accounts from your local LEC. Since ALI records are stored at the VPC instead of with their local LEC, enterprises no longer need to sign contracts with the LEC for PS-ALI accounts.

E911 Anywhere™ Hosted's method of storing ALI records at the VPC also means enterprises no longer need to pay monthly LEC charges for storage. Typically, LECs charge \$0.07 to \$0.10 per month for every ALI record they store in their database.



HOW E911 ANYWHERE™ HOSTED WORKS

1. An administrator in the enterprise logs onto the E911 Anywhere™ Hosted portal and establishes locations for all phones in the enterprise.
2. Each location entered is MSAG validated and stored at the VPC.
3. In the event a 9-1-1 call is placed from an IP phone, the call server/PBX routes the call to the E911 Anywhere™ Hosted datacenter via an IP connection or the PSTN.
4. E911 Anywhere™ Hosted forwards the call to the VPC and sends emergency notifications (SMS or email) to the enterprise.
5. The VPC retrieves the location record of the calling number, determines the correct PSAP and assigns an Emergency Services Routing Number (ESRN) and an Emergency Services Query Key (ESQK) and forwards the call to the Emergency Services Gateway (ESGW).
6. The Emergency Services Gateway sends the call to the appropriate Selective Router and on to the PSAP.
7. The VPC dynamically populates a shell record in the LEC PS-ALI database with the emergency caller's location and callback number (ELIN). The PSAP retrieves this information with a data query to the LEC PS-ALI database.

WHERE TO PURCHASE

E911 Anywhere™ Hosted is sold by telecom resellers and distributed by The Westcon Group (www.westcongroup.com) and Catalyst Telecom. Contact RedSky at www.redskyE911.com or 877-REDSKY1 for a reseller near you.

REQUIREMENTS

Internet access to the E911 Anywhere™ Hosted portal

TRUNKING OPTIONS TO THE E911 ANYWHERE™ HOSTED SERVICE

IP trunking from the call server using Private IP over IPsec, VPN, or Public IP via MPLS.
ISDN PRI trunking from the call server/PBX.

CALL SERVERS/PBXs SUPPORTED

All call servers and PBXs are supported since there is no integration required between the call platform/PBX and the E911 Anywhere™ Hosted service. Call servers and PBXs need simply to be programmed to send all 9-1-1 calls to the E911 Anywhere™ Hosted service.

ABOUT US

RedSky is the leading provider of E911 software solutions to the enterprise market with more customers, more technology, and more experience than any other provider. Hundreds of customers, including 50 Fortune 500® companies, use RedSky's software to automate their E911 processes.

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